

Tri-Cities Area Metropolitan Planning Organization:

Tri-Cities Area
Transportation Service Guide



ACKNOWLEDGEMENT

This report was prepared in cooperation with the United States Department of Transportation, Federal Highway Administration and the Virginia Department of Transportation. This report also represents the collective work of state, regional and local representatives of the Tri-Cities Area Metropolitan Planning Organization and local representatives.

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Guideline

Basis for Inclusion in Guide:

The Transportation Service Guide is a listing of providers of specialized transportation, principally providing non-emergency medical transportation for qualified individuals who may be elderly, disabled or low-income, or a combination thereof. The listed providers constitute a network of transportation providers use the Tri-Cities Area. The list will be updated periodically, and any providers interesting in being included in this directory should be contact Christopher Nicholas of Tri-Cities Area Metropolitan Planning Organization.

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Basis for Removal from Guide:

Providers included in the Transportation Service Guide will be removed from the listing if they no longer are in business and fail to maintain acceptable standard of service.

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Provider	Access Chesterfield
Website	www.chesterfield.gov/accesschesterfield/
Phone	804-279-8489
Service Days/Hours	Monday-Friday, 5:30am-7:30pm
Service Area	Chesterfield County with services to Richmond, Petersburg, Hopewell & Colonial Heights
Eligibility Requirements	Available to disabled, age 60+ residents, or households below 200% of federal poverty level. Must be a resident of Chesterfield and registered for the service with the county
Fee Structure	\$30 for five vouchers. Voucher good for one-way trip.
Wheelchair Accessible	Yes

Provider	Acti-Kare
Website	www.actikarerichmondva.com/
Phone	804-264-2829
Service Days/Hours	Monday-Sunday 6:00 am-9:00 pm
Service Area	Chesterfield, Goochland, Hanover, Henrico, Richmond, Petersburg Area
Eligibility Requirements	n/a
Fee Structure	\$16-\$18 per hour
Wheelchair Accessible	Unknown

Provider	Alliance Specialty Transport
Website	www.alliancespecialtytransport.com/
Phone	804-225-8599
Service Days/Hours	Transportation provided 24 hours a day. Office hours are Monday-Friday 9:00am-5:00pm
Service Area	Richmond, Chesterfield, Henrico; additional fees apply in Powhatan, Goochland, and Hanover
Eligibility Requirements	n/a
Fee Structure	Contact provider for information
Wheelchair Accessible	Yes, ambulatory, wheelchair, non-medical stretcher van

Provider	American Cancer Society (Road to Recovery)
Website	www.cancer.org
Phone	804-527-3700
Service Days/Hours	Monday-Friday 8:00am-5:00pm
Service Area	Chesterfield, Henrico, Richmond and Tri-Cities Area
Eligibility Requirements	n/a
Fee Structure	Free
Wheelchair Accessible	No

Provider	Brooks LLC
Website	none
Phone	804-276-3401
Service Days/Hours	Monday-Friday 7:00am-7:00pm Saturday 7:00am-5:00pm, Sunday by appointment
Service Area	Richmond, Goochland, Petersburg
Eligibility Requirements	n/a
Fee Structure	contact provider for information
Wheelchair Accessible	Unknown

Provider	Crater District AAA
Website	www.cdaaa.org
Phone	804-732-7020 Lewis Workman
Service Days/Hours	Monday-Friday, 8:00am-4:30pm Volunteer based. Must schedule ride at least 48 business hours before appointment, Demand Response (Door to Door Service).
Service Area	Petersburg, Colonial Heights, Dinwiddle, Greensville,
Eligibility Requirements	General public, elderly, disabled, Medicaid, etc Hopewell, Prince George, Surry, Sussex
Fee Structure	Contact provider for information (sliding scale)
Wheelchair Accessible	Yes

Provider	Logisticare-Virginia Non-Emergency Medical Transportation System
Website	www.transportation.dmas.virginia.gov/
Phone	1-866-386-8331 or 1-866-810-8305
Service Days/Hours	Can be contacted 24 hours a day
Service Area	Statewide; region 3 service area includes all Richmond Region jurisdictions.
Eligibility Requirements	Medicaid recipients. Logisticare arranges fee-for-service non-emergency transportation to Medicaid-covered services for the VA Department of Medical Assistance.
Fee Structure	Arranged through Medicaid
Wheelchair Accessible	Yes

Provider	Pink Transportation
Website	www.pink804.com
Phone	804-894-8646
Service Days/Hours	24 Hour Service/7 days a week
Service Area	Petersburg, Colonial Heights, Hopwell, service in other areas may be provided upon request.
Eligibility Requirements	n/a
Fee Structure	Contact provider for information
Wheelchair Accessible	Unknown

Provider	Petersburg Area Transit-ParaTransit Service
Website	http://www.petersburgva.gov/index.aspx?NID=299
Phone	804-733-2450 Queenie Bryd
Service Days/Hours	Monday-Friday, 8:00am-5:00pm
	Fill out application, eligibility determination made within 21 days. Reserve Advance Reservation for Door to Door Service.
Service Area	Petersburg, Colonial Heights, Hopewell, Chesterfield and Dinwiddie (portion)
Eligibility Requirements	Disabile, Seniors with disabilities, handicapped and who are unable to independently use PAT fixed routes
Fee Structure	Contact provider for information
Wheelchair Accessible	Yes

Provider	Senior Express Enterprise
Website	none
Phone	804-402-6457
Service Days/Hours	Monday-Friday, 7:00am-6:00pm
Service Area	Great Richmond & Petersburg Area
Eligibility Requirements	Unknown
Fee Structure	Contact provider for information
Wheelchair Accessible	Unknown

Provider	Shepherd's Center of Chesterfield
Website	www.shepctrchesterfield.org/
Phone	804-706-6689
Service Days/Hours	Monday-Friday, 9:00am-!:00pm
Service Area	Chester, Chesterfield, Colonial Heights, Dinwiddie, Hopewell, Midlothian, Prince George, South Richmond
Eligibility Requirements	Must be 50 years of age without cognitive impairment
Fee Structure	Free, Donation accepted
Wheelchair Accessible	No

Provider	VanGo
Website	www.vangorichmond.com/
Phone	888-261-7388
Service Days/Hours	Monday-Saturday, 5:30am-8:30pm Service available 24 hours a day w/day advance notice
Service Area	Powhatan, Colonial Heights, Hopewell, Petersburg, Chesterfield, Hanover, Henrico, Richmond, Goochland
Eligibility Requirements	n/a
Fee Structure	Contact provider for information
Wheelchair Accessible	Yes

Provider	We Care Transportation
Website	none
Phone	804-733-2450
Service Days/Hours	n/a
Service Area	n/a
Eligibility Requirements	n/a
Fee Structure	Contact provider for information
Wheelchair Accessible	Unknown

Taxis Services	Web-site	Contact	Hours	Availability	Fee Structure	Wheel-chair Accessible
A Rainbow Taxi Co. Petersburg		804-862-1108	n/a	General public		
AAA Taxi Co., Petersburg		804-862-8111	n/a	General public	Contact provider for information	Unknown
Boulevard Cab Co., Colonial Heights	n/a	804-732-3636	n/a	General public	Contact provider for information	Unknown
Chester Taxi, Chester	n/a	804-536-3546	Sunday-Thursday 4AM-12PM Friday & Saturday 4AM-2AM	General Public	Contact provider for information	Unknown
Community Cab, Emporia	n/a	434-634-3163	n/a	General Public	Contact provider for information	Unknown
Halifax Cabs, Emporia	n/a	434-634-9215	n/a	General Public	Contact provider for information	Unknown
Marshall Cab LLC, Hopewell	n/a	804-458-3325	n/a	General Public	Contact provider for information	Unknown
Metro Cab Co, Petersburg	n/a	804-861-2445	n/a	General Public	Contact provider for information	Unknown
One way taxi inc emporia	n/a	434-634-8298	n/a	General Public	Contact provider for information	Unknown
Unique Cab	n/a	804-862-3950	n/a	General Public	Contact provider for information	Unknown